Project: Transaction Advisor for Digital Platform for Land records in Punjab Clarifications w.r.t. the queries received through email

S. No.	Name of Companies	Queries					Clarifications
1.	M/s Deloitte	Original	Clause at Page	No. 3, Section 1 Data S	Sheet:	Proposals must be submitted no later than the following date and time:	
	Touche	Phase	Description	Activities	Deliverables	Duration	July 22 nd , 2022 up to 3.00PM.
	Tohmatsu	IV	Exit Management	Project Transaction Advisor Exit	1	4 weeks after completion of	
	India LLP	Transacti	This is regard	Management 1. Measure the project benefits as against the objectives and goals of the project 2. Prepare final project appraisal report covering project goals and objectives, implementation methodology used, project risk and mitigation strategies used, project achievements and failures, additional follow up action to be done by the department/ agency ing the RFP that has Digital Platform for Land in this bid, hence we recommend the project and the project achievements and failures, additional follow up action to be done by the department/ agency	Advisor Exit Management Report been published of Records in Punjab".	management Phase on "Selection of We, as PwC, are	

S. No.	Name of Companies	Queries	Clarifications				
110.	Companies	submission of the pre-bid queries and also the date of submission of the bid.					
2.	M/s Deloitte Touche	Original Clause at Page No. 9, Section 2 Scope of work, Deliverables, timelines.			anagement Phase shall comm		
	Tohmatsu India LLP	As part of this section, following phases are defined in RFP: • Initiation • Assessment	period and shall continue till the time of the successful implementation the project by the Implementation Agency. The Management phase shall be read as:				ementation of
		 Design Construction Exit Management Query: In this 'Duration' column, Management phase is mentioned whereas we are not able to locate this phase in the table. Request you give more clarity on the duration of exit management phase. Also, we understand that Transaction advisor will exit after onboarding of SI (T+ 30). Please confirm duration of contract. 	IV	Management	 Assistance in project implementation by Monitoring the progress of Implementing Agency throughout the project implementation period upto Go-live stage. Submit the quarterly report regarding the progress of the project. Shall be available for the discussions and deliberations/ meetings/troubleshootin g/ etc. throughout the project period. Drafting of the SoP/ guidelines/instructions 	Submit monthly reports	T+26 till the successful implement ation/Go- live of the project.

S. No.	Name of Companies	Queries	Clarifications
	Companie		as per the project requirements
			Exit Management shall be read as Phase V.
3.	M/s Deloitte	Original Clause at Page No. 9, Section 2 Scope of work, Deliverables, timelines: In	It is clarified in case the project is bided out for the 2 nd or 3 rd time, no
	Touche	exceptional cases where the project is bided out 2 nd time, a time of 21 days shall be	additional fee will be paid to the Transaction Advisor.
	Tohmatsu	provided at milestone no. III (Construction) of, however, no extra payment shall be	
	India LLP	made for bidding the project for the second time.	
		Query:	
		(1) As part of the 'Construction' Phase, following deliverables are considered in RFP:	
		RFP for project & other supporting documents	
		Bid Assessment Report	
		Basis our experience, the time allowed is less for delivering the deliverables. Also,	
		there can be situations where the delay may not be solely attributable to the	
		transaction advisor like approvals, signoffs, etc.	
		In case of any delay not solely attributable to consultant (such as approval of RFP,	
		extension of submission date, etc), request to consider the additional efforts & time of	
		the transaction advisor based on rate quoted in this bid.	
		(2) In case of re-bidding, please consider additional payment to Transactional advisor	
		based on based on actual time taken on basis of time & material and rates quoted in	

S. No.	Name of Companies	Queries		Clarifications					
	•	the RFP.							
4.	M/s Deloitte	Original (Clause at Page No. 10, Section 5	Payment Schedule:-	It is o	clarified that 20 % payment will be released	d on submission of		
	Touche	e) The following	lowing table details out the payme	ent structure (Fee Payment Terms):	Evalua	ation Assessment Report. Accordingly, payme	ent schedule will be		
	Tohmatsu	S. No.	Deliverables	Percentage of Payment	update	ed.			
	India LLP	1.	Issuance of Lol/Letter of	14% of cost quoted for Component A.	It is for	urther clarified that of 15% shall be released	d on the successful		
			Award		implen	nentation /Go Live of the Project by the Implem	nenting Agency. The		
		2.	For providing assistance upto	6% of cost quoted for Component A.	time p	eriod for the successful implementation /Go Liv	e after of the testing		
			6 months from effective date	This amount shall be paid as equal	period	. The payments for the time said time period	od shall depend on		
			of agreement with successful	monthly installments of 1% each on	increase/decrease of the project time lines. For		ple if the project is to		
			bidder on the various	furnishing of monthly reports.	be successfully implemented in 1 (one) year than the payment of 15%				
			Technical & other issues that		shall b	be as per 15%/12 months. If it takes 18 months	than the payment of		
			may arise		15% shall be payable 15%/18 months i.e. the successful implementation/				
		Query: Basis our experience of executing similar assignments, we understand that issuing Lol/Letter of Award is not in control of the Transaction Advisor and can be situations where the delay may not be solely attributable to the transaction advisor like approvals, signoffs, late response, etc. Hence, it is requested to consider payment on submission of Evaluation Assessment							
						payments thereto. The revised payment schedule shall be read as under:-			
		report.			a)	The following table details out the revised payr	ment structure:		
					Sr. No.	Deliverables	Percentage of Payment		
					1.	Submission of Detailed Work Plan	5% of cost quoted		

S. No.	Name of Queries Companies	Clarifi	cations	
		2.	Submission of As-Is and Best Practices Report	20% of cost quoted
		3.	Submission of Detailed Project Report	20% of cost quoted
		4.	Submission of Final Request for Proposal	10% of cost quoted
		5.	Issuance of Lol/Letter of Award	10% of cost quoted
		6.	Submission of evaluation Assessment Reports.	20% of cost quoted
		7.	For providing assistance till end of the project from effective date of agreement with successful bidder on the various Technical & other issues that may arise.	15% of cost quoted on successful implementation till go-live of the project by the Implementing Agency. This amount shall be paid as equal monthly installments on furnishing of monthly reports.
5.	M/s Deloitte Original Clause at Page No. 10, Section 5 Payment Schedule: e) The formula details out the payment structure (Fee Payment Terms): table as per RFP.	Ameno	ded. Please refer query/point no. 4 for revised p	ayment schedule.

S. No.	Name of Companies	Queries	Clarifications
	Tohmatsu	Query: As per our understanding, this table is covering only 85% of the payments of	
	India LLP	the project and 15% payments are missing. It is requested to provide clarity on the	
		remaining 15% of the payments.	
6.	M/s Deloitte	Original Clause at Page No. 11, Section 6 Requirement of Transaction Advisor:	Amended. Please refer section 6 at Page No. 11 of the Requirement of
	Touche		Transaction Advisor:
	Tohmatsu	Educational Qualification:	It should be read as:
	India LLP	• Technology Expert (Hardware) – B.E./ Btech/MCA & MBA	Educational Qualification:
		 Technology Expert (Software) – B.E./ Btech/MCA & MBA 	Technology Expert (Hardware) – B.E./ B.Tech/MCA.
		Query: Basis our experience of executing similar assignments, we understand that for	Technology Expert (Software) – B.E./ B.Tech/MCA.
		technology expert, MBA may not be a suitable requirement.	
		To ensure the quality of resources relevant certifications for the profile may be added	
		like certificate related to Infrastructure, Security, Procurement, etc.	
		Hence, it is request you to modify the educational qualifications as below:	
		Technology Expert (Hardware) – B.E./ B.Tech/MCA	
		Technology Expert (Software) – B.E./ B.Tech/MCA	
7.	M/s Deloitte	Original Clause at Page No. 14, Section 9 Evaluation And Selection Process:	Amended. Please refer section 6 at Page No. 11 of the Requirement of
	Touche	Past Relevant Experience:	Transaction Advisor:
	Tohmatsu	Experience Details of consulting for implementation of projects based on BOOT/PPP	It should be read as:
	India LLP	model each of value more than Rs.100cr in last 5 years.	Past Relevant Experience:
		Query: It is requested to modify the clause as below:	Experience Details of consulting projects for implementation of IT related
		"Experience Details of consulting for implementation of projects based of value more than Rs.100cr in last 5 years".	projects for more than Rs.50 Cr in last 5 years.

S. No.	Name of Companies	Queries	Clarifications
1101	Companies		
		Also, we understand that only IT related projects with implementation /overall project	
		value is more than Rs. 100 crores to be showcased for referenced criteria.	
		Please confirm the understanding.	
8.	M/s Deloitte	Original Clause at Page No. 16, Section 9 Evaluation And Selection Process:	Amended. Please refer section 9 at Page No. 16 Evaluation And Selection
	Touche	Project Manager	Process.
	Tohmatsu	Experience of working with Land Records/ Land Registration: "At least two projects	It should be read as:
	India LLP	experience in the area of Land Records/ Land Registration. Profile without such	Experience of working with Land Records/ Land Registration: "At least one
		experience will not be considered."	project experience in the area of Land Records/ Land
		Query: We understand that this criterion will restrict the good and relevant resources	Registration/Property. Profile without such experience will not be
		who have a deep experience in executing the IT projects in the area of As-Is	considered."
		Assessment, DPR, RFP, vendor selection and O&M phases.	
		To ensure the quality of resources, relevant certifications may be included for this	
		profile like PMP/ PRINCE 2/ ITIL, etc.	
		Request you to remove the criteria.	
9.	M/s PWC	Original Clause at Page No. 4, Section 2 Scope of Work, Deliverables, Timelines:	It is clarified that no work related to legal and Organizational changes will
		Study of Revenue Act and Notifications	be required. However, the understanding of the Act and notifications is
		Query: The RFP requests the assessment of the Act and Notifications. The	essential.
		assessment and reference as a part of as-is process is understood. You are requested	
		to clarify the below for to-be Process.	
		Request you to clarify the exact requirement as a part of To-Be "Legal and	
		organizational changes".	
10.	M/s PWC	Original Clause at Page No. 4, Section 2 Scope of Work, Deliverables, Timelines:	Sufficient time is given to submit the deliverables. Hence, No change is

S. No.	Name of Companies	Queries	Clarifications
	•	Assessment - T + 8 Weeks	allowed. However, bidder is required to make his own assessment for
		As is-Status Report	engagement of sufficient number of resources for meeting the timelines as
		Best Practices Report	mentioned in the RFP document.
		Query: Considering the area of work stipulated in the section, the timelines for 7	
		weeks is not sufficient. The scope involves IT Assessment, Functional assessment,	
		People assessment, Best practices assessment. Request your reconsideration.	
11.	M/s PWC	Original Clause at Page No. 5, Section 2 Scope of Work, Deliverables, Timelines:	Sufficient time is given to submit the deliverables. Hence, No change is
		Design - T+14 Weeks	allowed. However, bidder is required to make his own assessment for
		Detailed Project Report	engagement of sufficient number of resources for meeting the timelines as
		Query: Considering the area of work stipulated in the section, the timelines for 6	mentioned in the RFP document.
		weeks is not sufficient. The scope involves To-Be process (People, Infrastructure,	
		Functional processes, etc.) and Detailed Project Report (DPR). Request your	
		reconsideration.	
12.	M/s PWC	Original Clause at Page No. 7, Section 2 Scope of Work, Deliverables, Timelines:	No change. However, bidder is required to make his own assessment for
		Financial Solution	engagement of sufficient number of resources for meeting the timelines as
		i. Business model and continuity plan to ensure sustainable implementation, study	mentioned in the RFP document.
		existing transaction volumes and the model for designing PPP options based on user	
		charges	
		ii. Sources of funding	
		iii. Cost benefit analysis	
		Query: The Scope of Work seeks to create a financial assessment and PPP models	
		for implementation as a part of To Be and DPR. However, there are no role profiles	
		sought as a part of resource requirements. Request your kind consideration to include	

S. No.	Name of Companies	Queries	Clarifications
	•	the resource profile accordingly.	
13.	M/s PWC	Original Clause at Page No. 7, Section 2 Scope of Work, Deliverables, Timelines:	No change. However, it is clarified that the profile of Project Manager and
		Change Management Plan	Technical Expert would be capable for providing training plan. However,
		Capacity Building Requirements	Transaction Advisor may engage the additional manpower its own level, if
		Communication Strategy	required with no cost liability to the Authority.
		Change Management Strategy	
		Query: The Scope of Work seeks to create a Training, Communication and Change	
		Management experts as a part of To Be and DPR. However, there are no role profiles	
		sought as a part of resource requirements. Request your kind consideration to include	
		the resource profile accordingly.	
14.	M/s PWC	Original Clause at Page No. 9, Section 2 Duration of Services:	No change. However, bidder is required to make his own assessment for
		Phase I, II & III: Transaction Advisor will be required to complete the aforementioned	engagement of sufficient number of resources for meeting the timelines as
		phases within a period of 26 calendar weeks.	mentioned in the RFP document.
		Query: The timelines of 26 weeks is insufficient to perform as-is, ToBe, DPR and	
		Preparation of RFP considering the overall assessment of IT, infrastructure,	
		Processes, People, Legal Framework, Change Management, etc. with the said list of	
		proposed resources. Request your reconsideration.	
15.	M/s PWC	Original Clause at Page No. 8, Data Sheet:	It is presumed the entire development of the digital platform is to be
		Prepare RFP & related documents required for selecting IA comprising scope of	tendered out as a single package. However, in case better model evolves
		activities to be undertaken.	during discussions or the Transaction Advisor suggest more than one
		Query: We understand that the entire development of the digital platform can be	package for bidding, the same have to be implemented at no additional
		tendered out as a single package. The authority is requested to confirm our	cost to the Authority.
		understanding.	

S. No.	Name of Companies	Queries	Clarifications
16.	M/s PWC	Original Clause at Page No. 9, Data Sheet:	Please refer to Query no 3 above.
		In exceptional cases where the project is bided out 2nd time, a time of 21 days shall	
		be provided at milestone no. III (Construction) of, however, no extra payment shall be	
		made for bidding the project for the second time.	
		Query: We would like to clarify that our financial proposal is for two rounds of	
		tendering. Any retendering beyond this is not envisioned under the current scope and	
		will be charged to the authority. Please clarify.	
17.	M/s PWC	Original Clause No. 9 Page No. 3, Data Sheet:	Please refer section 6 at Page No. 11 of the Requirement of Transaction
		Proposals must be submitted no later than the following date and time: June 2, 2022	Advisor:
		up to 3.00PM.	It should be read as:
		Query: We kindly request the authority to consider extending the Bid Due Date to two	Proposals must be submitted no later than the following date and time:
		weeks from the date of response to our pre-bid queries or 17 June 2022 whichever is	July 22, 2022 up to 3.00PM.
		later.	
18.	M/s PWC	Original Clause at Page No. 10, Data Sheet Clause 5 (e):	Amended. Please refer query/point no. 4 for revised payment schedule.
		Payment Schedule: The following table details out the payment structure (Fee	
		Payment Terms).	
		Query: The total does not add up to 100%. It is requested that the payment for the	
		below milestones be revised.	
		Submission of Detailed Work Plan – 15%	
		Submission of as-is and Best Practices Report - 25% Submission of Request for	
		Proposal – 25%	
		Issuance of LoI/Letter of Award – 4%	

S. No.	Name of Companies	Queries	Clarifications		
		Other milestones remain unchanged.			
19.	M/s PWC	Original Clause at Page No. 11, Key Personnel:	It is clari	fied that the key personnel should	be having the requisite
		Project Manager	experienc	e and should be kept on the roll of the fi	rm for the entire period of
		Should have been with the firm for the past atleast 2 years	the projec	t. Any change in the key personnel sha	ll attract penalty of 5% of
		Query: The authority is requested to consider waiving of this requirement and allow	the contra	ct value.	
		the consultants to onboard independent experts as necessary with required			
		qualifications to efficiently deliver this engagement.			
20.	M/s PWC	Original Clause at Page No. 14, Clause 7 (j) Performance Security:	Please ref	er section 7 (J) at Page No. 14 Perform	ance Security.
		The Winning bidder shall submit a Performance Bank Guarantee (Tech Form 6) for the	It should b	e read as:	
		amount of Rs. 10,00,000/- (Rupees Ten lakhs only) valid for 12 months.	The Win	ning bidder shall submit a irrevoc	able and unconditional
		Query: The authority is requested to consider reducing the performance security	Performar	nce Bank Guarantee (Tech Form 6)	for the amount of Rs.
		amount to 2% of the contract value.	10,00,000	/- (Rupees Ten lakhs only) or 10%	% of the project value
			whicheve	is higher valid till six months after t	he expiry of the entire
			contract p	eriod i.e. end of the Exit Management p	eriod.
21.	M/s PWC	Original Clause at Page No. 14	Amended	The revised evaluation of Technical F	Proposal may be read as
		Evaluation of Technical Proposal	under:-		
		Query: It is suggested that the marks for the Understanding of Work & Methodology	Sr. No.	Criteria	Weightage (%)
		section be increased to 40% in place of the Profiles of Personnel Constituting Project	1.	Past relevant experience	20
		Team.	2. Understanding of the project 15		15
			3.	Methodology	25
			4.	Profiles of key personnel consulting project team	40
22.	M/s PWC	Original Clause: Project Manager/Other positions	Amended	· · ·	<u> </u>

S. No.	Name of Companies	Queries	Clarifications	
	•	More than 8 years = 3 marks	The Evaluation Criteria for R	esource Type "Project Manager" shall be read
		8years = 1 marks	as under:-	
		Less than 8 years= Profile will not be considered for evaluation	Evaluation Criteria	Description
		Query: It is suggested that a progressive scoring mechanism be adopted for the years		10 years or More than 10 years = 3 marks 9 years or less than 10 years = 2 Marks
		of experience of the CVs and CVs with less than the threshold experience be granted	Total Years of Experience	8 years or less than 9 years = 1 marks
		lesser score instead.	exceeding (E)	Less than 8 years= Profile will not be considered for evaluation
			Experience on e-Go Projects	5 years or more than 5 years= 2 marks 4 years= 1 mark Less than 4 years= No marks
			The Evaluation Criteria for R as under:-	esource Type "Software Expert" shall be read
				Description
			Total Years of Experience exceeding	9 or More than 9 years= 5 marks 8 years or less than 9 years = 4 marks 7 years or less than 8 years = 3 marks 6 years or less than 7 years= 1 mark Less than 6 years = Profile will not be considered for evaluation
				Resource Type "Hardware Expert" shall be
			read as under:-	
				Description
			Total Years of	9 or More than 9 years= 5 marks 8 years or less than 9 years = 4 marks 7 years or less than 8 years = 3 marks 6 years or less than 7 years = 1 mark Less than 6 years = Profile will not be

S. No.	Name of Companies	Queries	Clarifications	
1101				considered for evaluation
			The Evaluation Criteria for as under:-	Resource Type "Process Expert" shall be read
			Evaluation Criteria	Description
			Total Years of Experience exceeding	8 or More than 8 years= 5 marks 7 years or less than 8 years = 4 marks 6 years or less than 7 years = 3 marks 5 years or less than 6 years = 1 mark Less than 5 years = Profile will not be considered for evaluation
23.	M/s PWC	Original Clause: Project Manager/Other positions	Amended. Please refer poin	nt/query no. 22 above.
		The experience scores for the CVs do not total up correctly.		
		Query: The authority is requested to verify and share details on the maximum marks		
		for each experience qualification and the total marks for experience/the resource.		
23.	M/s PWC	Original Clause: Sub-consulting	Please refer to query no. 19	above.
		Query: The authority is requested to clarify if the consultant is allowed to onboard		
		independent experts to deliver certain components as a part of this engagement.		
24.	M/s PWC	Original Clause at Page No. 10, 5 (e) 6 Payments Schedule:	Amended. Please refer que	ry/point no. 4 for revised payment schedule.
		Deliverable 6: For providing assistance up to 6 months from effective date of		
		agreement with successful bidder on the various Technical & other issues that may		
		arise.		
		Query: The authority is requested to provide clarity on details of assistance expected		
		during this period by the consultant.		
25.	M/s PWC	Original Clause at Page No. 5, Clause II- Design Scope of Work:	No change. However, bidde	er is required to make his own assessment for

S. No.	Name of Companies	Queries	Clarifications
1101	Companies	Submission of deliverable	engagement of sufficient number of resources for meeting the timelines as
		"Detailed Project Report" - T+14	mentioned in the RFP document.
		(i.e., 6 weeks)	
		Query: The 6 weeks timeline provided for submission of Detailed Project Report is	
		inadequate and it is requested that the authority increase the timelines to 10 weeks.	
26.	M/s KPMG	Original Clause at Page No. 3, Section 1, Clause 10- Data Sheet:	Proposals must be submitted no later than the following date and time:
		Proposals must be submitted no later than the following date and time: June 2, 2022,	July 22, 2022 up to 3.00PM.
		upto 3.00 PM.	
		Query: It is requested to extend the bid submission time by 4 weeks i.e., 30-06-2022.	
27.	M/s KPMG	Original Clause at Page No. 9, Section 2, Clause IV- Scope of Work, Deliverables,	Please refer query no. 2 for Management Phase.
		Timelines:	
		Exit Management: Project Transaction Advisor Exit Management 1. Measure the	
		project benefits as against the objectives and goals of the project 2. Prepare final	
		project appraisal report covering project goals and objectives, implementation	
		methodology used, project risk and mitigation strategies used, project achievements	
		and failures, additional follow up action to be done by the department/ agency.	
		Query: Management phase has not been defined in the scope of work. It is requested	
		to define the 'Management Phase' as well as share the duration.	
28.	M/s KPMG	Original Clause at Page No. 10, Section 5, Clause (e) - Percentage of Payment:	Please refer query no. 4 for revised payment schedule.
		Query:	
		Total Percentage of contract fees/Payment for all 6 activities add up to 85%, payment	
		for rest of 15% is not mentioned in clause no (e) of Payment Schedule.	
		• Payment terms is suggested to be separated out for Man-month based and	

S. No.	Name of Companies	Queries	Clarifications
	•	deliverable based amount, therefore, two Formats Financial bids are to be provided in	
		the RFP.	
		Format 1: Man-month based	
		Bidders shall quote man-month rates for each individual expert for 6 months.	
		Format 2: Deliverable based	
		Bidders shall quote total amounts for all the deliverable mentioned in the RFP.	
		Total quoted amount by the bidder = Quoted amount for man-month (Format 1) +	
		Quoted amount for deliverables (Format 2)	
29.	M/s KPMG	Original Clause at Page No. 15, Section 6, Clause 2 - Requirement of Transaction	Please refer to query no. 19 above.
		Advisor:	
		Project Manager Experience: Should have been with the firm for the past at least 2	
		years.	
		Query: It is requested to remove this requirement to ensure wider participation as this	
		may result into restrictive criteria.	
30.	M/s KPMG	Original Clause at Page No. 15, Section 9, Clause (a) 4- Evaluation and Selection	It is clarified that Rs. 100 Cr. is the project cost and not the consulting fee.
		Process:	
		Experience Details of consulting for implementation of projects based on BOOT/PPP	
		model each of value more than Rs.100 cr in last 5 years.	
		Query: Please confirm if the Project value of 100 Cr. mentioned in the clause is total	
		capex/outlay value of the project and is not related to the consulting fees.	
31.		Original Clause at Page No. 15, Section 9, Clause C- Evaluation and Selection	Amended. Please refer point/query no. 22 above.
		Process:	
		Detailed scoring system for the Project Manager:	

S. No.	Name of Companies	Queries	Clarifications
	•	I. Total Years of Experience exceeding: More than years = 3 marks 8years = 1 marks	
		Less than 8 years= Profile will not be considered for evaluation.	
		Experience on e-Gov Projects:	
		6 years= 2 marks	
		4 years= 1 marks	
		Less than 4 years= No marks	
		Query:	
		We request you to modify the highlighted clause as under:	
		• Total Years of Experience exceeding: More than 8 years = 3 marks 8 years = 1	
		marks Less than 8 years= Profile will not be considered for evaluation.	
		• It is requested to sync the experience of Project Manager in e- Governance	
		projects. In Section 6: Requirement of Transaction Advisor on page no: 11 the	
		desired experience of the Project Manager is at least 3 Years. Whereas in section	
		Section: 6 to get minimum marks is 4 years.	
		We request you to modify the highlighted clause as under:	
		Experience on e-Gov Projects:	
		5 years= 2 marks	
		3 years= 1 marks	
		Less than 3 years= No marks	